

## Club Med Kiroro Grand

As our resort transfers operate on fixed schedules, we strongly recommend booking a private transfer to avoid extended waiting times.

**Travel time:  
Around 120 minutes**

| KIRORO GRAND ARRIVALS |                    |               |                        |               |                      |
|-----------------------|--------------------|---------------|------------------------|---------------|----------------------|
| Transfer No.          | Latest flight time |               | Airport departure time |               | Kiroro Grand Arrival |
|                       | Domestic           | International | Domestic               | International |                      |
| KIR01                 | 10:00              | 9:30          | 10:50                  | 11:00         | 12:50                |
| KIR03                 | 12:15              | 11:45         | 13:05                  | 13:15         | 15:05                |
| KIR05                 | 14:30              | 14:00         | 15:20                  | 15:30         | 17:20                |
| KIR07                 | 15:55              | 15:25         | 16:45                  | 16:55         | 18:45                |
| KIR09                 | 17:25              | 16:55         | 18:15                  | 18:25         | 20:15                |

**Minimum connecting time from flight to bus:**

- Domestic flight: minimum 50 minutes
- International flight: minimum 90 minutes

| KIRORO GRAND DEPARTURES |                         |                      |          |                      |          |
|-------------------------|-------------------------|----------------------|----------|----------------------|----------|
| Transfer No.            | Kiroro Grand Departures | Airport arrival time |          | Earliest flight time |          |
|                         |                         | International        | Domestic | International        | Domestic |
| KIR02                   | 8:00                    | 9:40                 | 9:50     | 11:40                | 11:05    |
| KIR04                   | 10:15                   | 11:55                | 12:05    | 13:55                | 13:20    |
| KIR06                   | 12:30                   | 14:10                | 14:20    | 16:10                | 15:35    |
| KIR08                   | 14:45                   | 16:25                | 16:35    | 18:25                | 17:50    |

**Minimum connecting Time from bus to flight:**

- Domestic flight: minimum 75 minutes
- International flight: minimum 120 minutes

*This shuttle bus has fixed schedule.*

*It is subject to availability and may not depart every day.*

*Please check with Reception for availability.*

**Important notes:**

- If you have booked your flight without Club Med, kindly update your flight details in your customer account on our website or reach out to Club Med at least 5 days before your stay. For private transfers, please share flight details at least 14 days before your stay.
  - For all flights landing after 6:45 pm, collective transfers cannot be guaranteed, but you have the option to secure a private transfer if needed.
  - Arrival private transfer can be arranged until 10PM (leaving time from airport) | Departure private transfer from 7AM (leaving time from resort)
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- Please note that waiting time for your transfer from the airport to the resort may be up to 120 minutes.

## Meeting point at New Chitose Airport

### Domestic Terminal

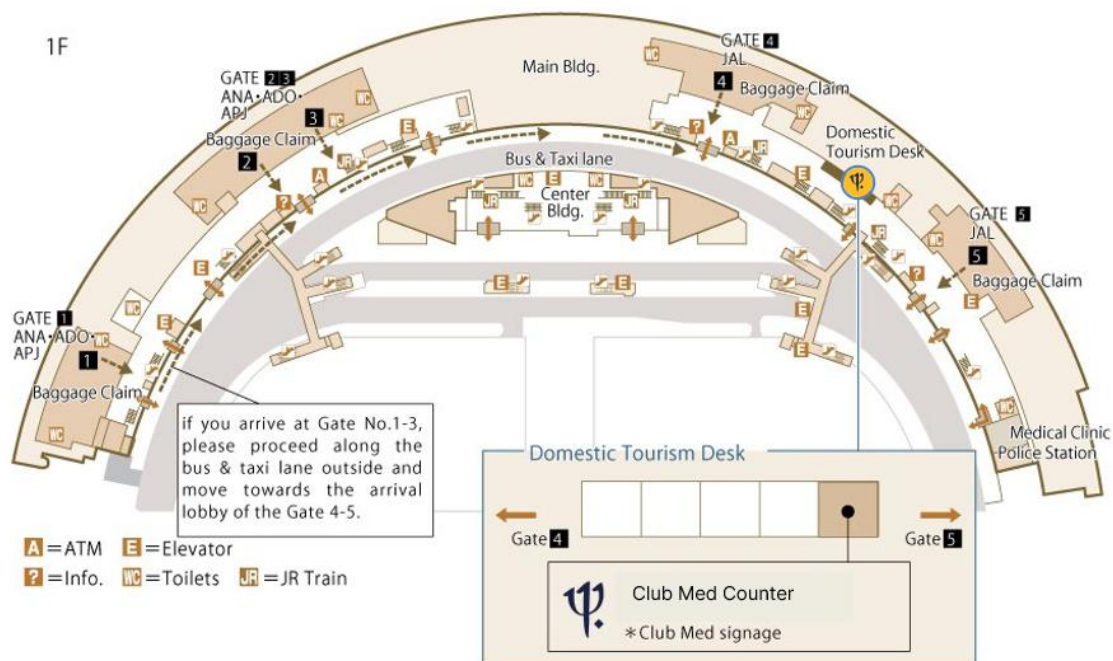
**Located in domestic terminal on the 1<sup>st</sup> floor, between arrival gates 4 & 5**

1. After collecting your checked luggage at the airport, please proceed directly to the Club Med counter upon exiting the arrivals gate.
2. Please meet our Club Med representative at the Club Med **shared counter located between arrival gates 4 and 5, level 1F (JAL arrival area) at least 30 minutes before the scheduled bus departure time.**
  - a) Register your attendance and sign up for the transfer at the counter.
  - b) Should there be a waiting time, you can leave and come back to the counter at least 20 minutes before the scheduled departure time.
  - c) Please note that there is no storage for luggage during the waiting time.
3. Our Club Med representative will assist you to the transfer waiting area.

\*For information will introduce to the global site of New Chitose airport.  
<https://www.hokkaido-airports.com/en/new-chitose/>

## New Chitose Airport

For those who booked package plans or transport plans, please proceed to the Club Med Reception upon arrival, located at arrival lobby on 1F. Our staff will guide you to the shuttle bus/car.



\*If you are using the train, the station is located underground floor.

## Meeting point at New Chitose Airport International Terminal

**Located in international terminal on the 2nd floor, towards the left after exiting the arrival gate**

1. After collecting your checked luggage at the airport, please proceed directly to the Club Med counter upon exiting the arrivals gate.
2. Please meet our Club Med representative at **the Club Med counter located on the arrival floor, level 2F at least 30 minutes before the scheduled shuttle departure time.**
  - a) Register your attendance and sign up for the transfer at the counter.
  - b) Should there be a waiting time, you can leave and come back to the counter at least 20 minutes before the scheduled departure time.
  - c) Please note that there is no storage of luggage during the waiting time.
3. Our Club Med representative will assist you to the transfer waiting area, located on the ground floor.

\*For information will introduce to the global site of New Chitose airport.

<https://www.hokkaido-airports.com/en/new-chitose/>



\*If you are using the train, the station is located underground floor the domestic terminal.