Standard Terms & Conditions of the 2026-2027 Club Med Referral Program

For the purposes of the present conditions, “Referee” is defined as any household whose members live at the same address and none of whom have stayed at Club Med in the last 6 years.
“Referrer” is defined as any household whose members live at the same address, and at least one member has stayed at Club Med® in the last 6 years.
When the Referee makes his or her first reservation, a "Referral" voucher may be granted by the "Referrer", who will benefit in exchange from the advantages defined below.
The "Referral" discount is only valid if the Referrer and the Referee follow the "Referral" technical procedure detailed on the Club Med® website.

The “Referral” discount of HK$500 can only be used by the “Referee” for his/her first booking.
The discount is valid for a period of 12 months from the date of the referral request made by the Referrer.
To be eligible, both the Referrer and the Referee must be residents of the same country and their country must be eligible for the referral program.
The referral request must be made by the Referrer, online, on his/her Club Med customer account.
To be eligible, the Referee must be a “new customer" for Club Med® (namely without a Club Med® membership number or having a membership number but not having stayed with Club Med® for 6 years). If one of the members of the household has already stayed during the previous 6 years, the demand is automatically refused by Club Med®. The Referee must then make his reservation in his name and with the email address, the first and last name communicated by his Referrer during the Referral request and by using the code provided by his Referrer.

In case of finalization of the reservation by the Referrer including the signature of the sales form and payment of the deposit, the Referrer will be eligible for a "Referral" discount.
The “Referrer’s” HK$1,000 discount will be available 60 days prior to the Referee’s departure and will be valid for a period of 12 months from that date. The Referrer will be informed of this by email. The email will only be sent if the Referrer has agreed to receive emails from Club Med with a valid email address. The Referrer must make the reservation in his name with the customer account and/or the GM number with which he made the referral request. If the Referee cancels his/her stay, the Referrer will not be able to benefit from the discount.

Valid on the inclusive VAT amount of a booking for a 4-nights minimum stay. Not valid on excursion tour. Cannot be combined with other online advantage codes. Several referral discounts can be applied on the same reservation (in agency or with the contact center only) but only one discount can be applied per customer number. Discounts can be combined with others Club Med® offers unless stipulated to the contrary in the special conditions of the offer concerned and providing total discounts do not exceed 40% of the total price of the booking. Offer valid through the Club Med® agencies, approved Club Med® agencies, Club Med® Contact Center or Club Med® website. Offer subject to availability and to Club Med sales conditions in force on the booking date available on the Club Med website. Non-retroactive offer. The offer cannot be applied to stays that have already been completed or fully paid. Club Med® reserves the right to change these terms and conditions at any time. The Referee and the Referrer must not live in the same house or be married. Club Med maintains the right

to refuse this program to anyone at its discretion if a transaction is suspected to be fraudulent, suspicious or in violation of the terms and conditions of the offer.

The Referrer declares having the prior consent of the Referee to communicate his first and last name and to receive a personal link or email. Without this information, the referral link cannot be created. The referrer agrees that the Referee may use his first and last name when booking.

2,500 Great Members points (loyalty program) are automatically added to the Referrer's account 3 days after the Referee comes back. If the Referee cancels his or her stay, the Referrer will not be eligible for the 2,500 Great Members points. Limited to no more than 10 Referee per sponsor per year.

Blackout Dates

Discounts applicable all Resorts all dates except on the below blackout travel dates:

Blackout dates for Club Med Bali, Club Med Phuket and Club Med Finolhu Villas: 1 – 5 Oct 2026, 26 Dec 2026 – 1 Jan 2027, 6 – 8 Feb 2027, 1 – 4 Oct 2027

Blackout dates for Club Med Bintan: 1 – 5 Oct 2026, 13 Nov 2026, 26 Dec 2026 – 1 Jan 2027, 6 – 8 Feb 2027, 1 – 4 Oct 2027

Blackout dates for Club Med Kani: 1 – 5 Oct 2026, 26 Dec 2026 – 1 Jan 2027, 6 – 8 Feb 2027, 6 – 7 May 2027, 15 – 20 May 2027, 1 – 4 Oct 2027

Blackout dates for Club Med Kabira Ishigaki: 1 – 5 Oct 2026, 6 – 8 Dec 2026, 26 Dec 2026 – 1 Jan 2027, 6 – 8 Feb 2027, 1 – 4 Oct 2027

Blackout dates for Club Med Borneo: 27 – 31 Mar 2026, 1 – 4 Oct 2027

Blackout dates for Club Med Tomamu, Club Med Sahoro, Club Med Kiroro Peak, Club Med Kiroro Grand:

12 Dec 2026 – 2 Apr 2027, 3 – 9 Apr 2027 (Sahoro, Kiroro Peak and Kiroro Grand only), 2 – 3 Jul 2027 (Tomamu only)

29 Nov 2025 – 27 Mar 2026 (Tomamu only), 29 Nov 2025 – 10 Apr 2026 (Sahoro and Kiroro Peak only),
29 Nov 2025 – 11 Apr 2026 (Kiroro Grand only), 28 Nov 2026 – 27 Mar 2027(Tomamu only), 29 Nov 2026 – 9 Apr 2027 (Sahoro, Kiroro Peak and Kiroro Grand only)

Blackout dates for Club Med Guilin, Club Med Lijiang:

30 Sep – 5 Oct 2026, 15 Jan – 25 Feb 2027, 3 – 4 Apr 2027, 30 Apr – 6 May 2027, 10 Jul – 25 Aug 2027 (Lijiang only), 30 Sep – 6 Oct 2027 (Lijiang only)

Blackout dates for Club Med Beidahu: 23 Nov 2026 – 12 Mar 2027

Blackout dates for Club Med Yabuli: 5 Dec 2026 – 5 Feb 2027

Blackout dates for Club Med Changbaishan: 1 – 5 Oct 2026, 23 Nov 2026 – 12 Mar 2027

Dates of Closure

Note - Dates of closure for the following resorts:
Club Med Cherating: 11 Oct 2026 – 26 Nov 2027
Club Med Tomamu: 10 Oct – 27 Nov 2026, 3 Apr – 21 May 2027
Club Med Sahoro: 11 Apr – 27 Nov 2026, 10 Apr – 26 Nov 2027
Club Med Kiroro Peak: 02 May 2026 – 20 Nov 2026, 24 Apr – 26 Nov 2027
Club Med Kiroro Grand: 03 Oct – 27 Nov 2026, 5 May – 18 Jun 2027, 2 Oct – 26 Nov 2027
Club Med Guilin: 29 May – 26 Nov 2027
Club Med Beidahu: 21 Mar – 13 Nov 2026, 13 Mar – 26 Nov 2027
Club Med Yabuli: 07 Mar – 27 Nov 2026, 6 Mar – 26 Nov 2027
Club Med Changbaishan: 14 Mar – 4 Dec 2026, 13 Mar – 26 Nov 2027

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