

Club Med Tomamu

As our resort transfers operate on fixed schedules, we strongly recommend booking a private transfer to avoid extended waiting times.

**Travel time:
Around 120 minutes**

TOMAMU ARRIVALS					
Transfer No.	Latest flight time		Airport departure time		Tomamu Arrival
	Domestic	International	Domestic	International	
TOM01	9:55	9:30	10:45	11:00	12:50
TOM03	11:40	11:15	12:30	12:45	14:35
TOM05	13:25	13:00	14:15	14:30	16:20
TOM07	15:25	15:00	16:15	16:30	18:20
TOM09	17:25	17:00	18:15	18:30	20:20

Minimum connecting time from flight to bus:

- Domestic flight: minimum 50 minutes
- International flight: minimum 90 minutes

TOMAMU DEPARTURES					
Transfer No.	Tomamu Departures	Airport arrival time		Earliest flight time	
		International	Domestic	International	Domestic
TOM02	8:00	9:40	9:50	11:40	11:05
TOM04	10:15	11:55	12:05	13:55	13:20
TOM06	12:30	14:10	14:20	16:10	15:35
TOM08	14:45	16:25	16:35	18:25	17:50

Minimum connecting time from Bus to Flight:

- Domestic flight: minimum 75 minutes
- International flight: minimum 120 minutes

This shuttle bus has fixed schedule.

It is subject to availability and may not depart every day.

Please check with Reception for availability.

Important notes:

- If you have booked your flight without Club Med, kindly update your flight details in your customer account on our website or reach out to Club Med at least 5 days before your stay. For private transfers, please share flight details at least 14 days before your stay.
- For all flights landing after 6:45 pm, collective transfers cannot be guaranteed, but you have the option to secure a private transfer if needed.

[Last updated: 16 March 2026]



- Arrival private transfer can be arranged until 10PM (leaving time from airport) | Departure private transfer from 7AM (leaving time from resort)
- Please note that waiting time for your transfer from the airport to the resort may be up to 120 minutes.

Meeting point at New Chitose Airport Domestic Terminal

Located in domestic terminal on the 1st floor, between arrival gates 4 & 5

1. After collecting your checked luggage at the airport, please proceed directly to the Club Med counter upon exiting the arrivals gate.
2. Please meet our Club Med representative at the Club Med **shared counter located between arrival gates 4 and 5, level 1F (JAL arrival area) at least 20 minutes before the scheduled bus departure time.**
 - a) Register your attendance and sign up for the transfer at the counter.
 - b) Should there be a waiting time, you can leave and come back to the counter at least 20 minutes before the scheduled departure time.
 - c) Please note that there is no storage for luggage during the waiting time.
3. Our Club Med representative will assist you to the transfer waiting area.

*For information will introduce to the global site of New Chitose airport.

<https://www.hokkaido-airports.com/en/new-chitose/>



*If you are using the train, the station is located underground floor.

Meeting point at New Chitose Airport International Terminal

Located in international terminal on the 2nd floor, towards the left after exiting the arrival gate

1. After collecting your checked luggage at the airport, please proceed directly to the Club Med counter upon exiting the arrivals gate.
2. Please meet our Club Med representative at **the Club Med counter located on the arrival floor, level 2F at least 30 minutes before the scheduled shuttle departure time.**
 - a) Register your attendance and sign up for the transfer at the counter.
 - b) Should there be a waiting time, you can leave and come back to the counter at least 20 minutes before the scheduled departure time.
 - c) Please note that there is no storage of luggage during the waiting time.
3. Our Club Med representative will assist you to the transfer waiting area, located on the ground floor.

*For information will introduce to the global site of New Chitose airport.

<https://www.hokkaido-airports.com/en/new-chitose/>



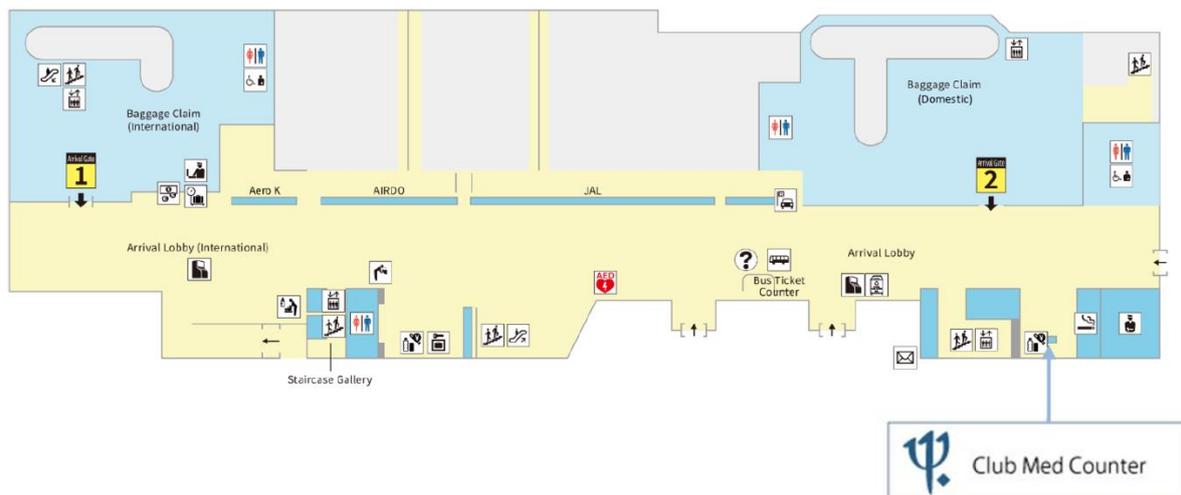
*If you are using the train, the station is located underground floor the domestic terminal.

Meeting point at Tokachi Obihiro Airport

Located on the arrival lobby on the 1st floor, near the exit of arrival gate 2 & arrival lobby

1. Collect your luggage at your respective luggage belt and exit your arrival gate.
2. Meet our Club Med representative at the **Club Med counter located on arrival floor, level 1F.**
3. Transfer from Tokachi Obihiro is per flight.
4. Upon arrival, a bus or taxi driver will be on hand to transfer you to the resort

*For information will introduce to the global site of Obihiro airport.
<https://www.hokkaido-airports.com/en/obihiro/>



Meeting point at Tomamu Station

1. Please make your way to JR New Chitose Airport station which is located on the **B1 Domestic floor of New Chitose Airport**.
2. At the station, please find the “Midori no Madoguchi” office with below green logo, located next to the next to the tour counter to purchase the train ticket.



3. After purchasing your ticket, please make your way to the platform and get onto the train.
4. **There is no direct train from New Chitose Airport station to Tomamu station, please take the train to Minami Chitose station (the station after New Chitose airport Station).**
5. Only trains arriving from the Sapporo or New Chitose Airport area are available for connection.
6. The last departure time of the resort connected to the train is around 4pm (OZORA8/16:35)
7. Tomamu Station is an unstaffed station with no ticketing machine (Ticket machines are in Hoshino Tower)
8. Our driver will be on hand to transfer you to the Resort.

*For information will introduce to the global site of Japan railway Hokkaido (JR).
<https://www.jrhokkaido.co.jp/global/index.html>

Map of Tomamu Station

