

## Standard Terms s Conditions of the 2025-2026 Club Med Referral Programme

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For the purposes of the present conditions, “Referee” is defined as any household whose members live at the same address and none of whom have stayed at Club Med in the last 6 years.

“Referrer” is defined as any household whose members live at the same address, and at least one member has stayed at Club Med® in the last 6 years.

When the Referee makes his or her first reservation, a "Referral" voucher may be granted by the "Referrer", who will benefit in exchange from the advantages defined below.

The referral program will only apply if the Referrer provides the referral code to the Referee *before* the Referee finalizes the booking or pays the deposit. If the deposit is paid or the booking is finalized without using the referral code, the “Referral” discount will not be valid.

The Referee must ensure that the referral procedure, including the use of the referral code communicated by the Referrer, is completed correctly during the booking process. Bookings made without proper adherence to the referral process and prior to receiving the referral code are not eligible for the program.

The “Referral” discount of \$170 can only be used by the “Referee” for his/her first booking.

The discount is valid for a period of 12 months from the date of the referral request made by the Referrer.

Referral Voucher can only be applied to travel dates up to 23 May 2026. Blackout dates apply.

Travel periods for May 2026 to May 2027 will be announced soon.

To be eligible, both the Referrer and the Referee must be residents of the same country, and their country must be eligible for the referral program.

The referral request must be made by the Referrer, online, on his/her Club Med customer account. To be eligible, the Referee must be a “new customer” for Club Med® (namely without a Club Med® membership number or having a membership number but not having stayed with Club Med® for 6 years). If one of the members of the household has already stayed during the previous 6 years, the demand is automatically refused by Club Med®. The Referee must then make his reservation in his name and with the email address, the first and last name communicated by his Referrer during the Referral request and by using the code provided by his Referrer.

In case of finalization of the reservation by the Referrer including the signature of the sales form and payment of the deposit, the Referrer will be eligible for a “Referral” discount.

The “Referrer’s” \$340 discount will be available 120 days prior to the Referee’s departure and will be valid for a period of 12 months from that date. The Referrer will be informed of this by email. The

email will only be sent if the Referrer has agreed to receive emails from Club Med with a valid email address. The Referrer must make the reservation in his name with the customer account and/or the GM number with which he made the referral request. If the Referee cancels his/her stay, the Referrer will not be able to benefit from the discount.

Valid on the inclusive VAT amount of a booking for a 5-night minimum stay. Not valid on excursion tour. Cannot be combined with other online advantage codes. Several referral discounts can be applied on the same reservation (in agency or with the contact center only) but only one discount can be applied per customer number. Discounts can be combined with others Club Med® offers unless stipulated to the contrary in the special conditions of the offer concerned and providing total discounts do not exceed 40% of the total price of the booking. Offer valid through the Club Med® agencies, approved Club Med® agencies, Club Med® Contact Center or Club Med® website. Offer subject to availability and to Club Med sales conditions in force on the booking date available on the Club Med website. Non-retroactive offer. The offer cannot be applied to stays that have already been completed or fully paid. Club Med® reserves the right to change these terms and conditions at any time. The Referee and the Referrer must not live in the same house or be married. Club Med maintains the right to refuse this program to anyone at its discretion if a transaction is suspected to be fraudulent, suspicious or in violation of the terms and conditions of the offer.

The Referrer declares having the prior consent of the Referee to communicate his first and last name and to receive a personal link or email. Without this information, the referral link cannot be created. The referrer agrees that the Referee may use his first and last name when booking.

2,500 Great Members points (loyalty program) are automatically added to the Referrer's account 3 days after the Referee comes back. If the Referee cancels his or her stay, the Referrer will not be eligible for the 2,500 Great Members points. Limited to no more than 10 Referee per sponsor per year.

#### Blackout Dates

Discounts applicable in all Resorts in ESAP all dates except on the below blackout travel dates:

**Blackout dates for Club Med Bali, Club Med Phuket, Club Med Cherating, Club Med Bintan, Club Med Kani, Club Med Finolhu Villas, Club Med Kabira Ishigaki:** 2 Oct to 7 Oct 2025, 27 Dec 2024 to 2 Jan 2026, 17-18 Feb 2026, 7 to 13 Mar 2026 (Bali only), 1<sup>st</sup> May to 3 May 2026, 1 Oct to 5 Oct.

**Blackout dates for Club Med Guilin, Club Med Lijiang:** 23 Dec to 26 of Dec 2025, 30 Dec to 2 Jan 2026, 25 Jan to 25 Feb 2026, 3-5 Apr 2026, 1 May to 5 May 2026, 15 Jul to 25 Aug (Lijiang only), 30 Sept to 5 Oct 2026 (Lijiang only).

**Blackout dates for Club Med Tomamu, Club Med Sahoro, Club Med Kiroro Peak, Club Med Kiroro Grand:** 29 Nov 2025 to 27 Mar 2026 (Tomamu only), 29 Nov 2025 to 10 Apr 2026, 29 Nov 2025 to 11 Apr 2026 (Kiroro Grand only), 15 Aug to 28 Aug 2026 (Tomamu and Kiroro Grand only).

**Club Med Beidahu, Club Med Yabuli and Club Med Changbaishan:** 29 Nov 2025 to 9 Jan 2026 (Beidahu and Yabuli only), 29 Nov 2025 to 2 Jan 2026 (Changbaishan only), 24 Jan to 27 Feb 2026, 1-5 Oct 2026.

Dates of Closure: Note - Dates of closure for the following resorts:

Club Med Cherating: 5 Sept to 27 Nov 2026.

Club Med Bali: 7-13 Mar 2026

Club Med Tomamu: 1 Oct to 28 Nov 2025, 28 Mar to 29 May 2026, 21-24 Jun 2026, 16-17 Jul, 3-5 Sept 2026, 10 Oct to 28 Nov 2026.

Club Med Sahoro: Until 29 Nov 2025, 11 Apr to 28 Nov 2026.

Club Med Kiroro Peak: Until 29 Nov 2025, 2 May to 28 Nov 2026.

Club Med Kiroro Grand: 20 Sept to 28 Nov 2025, 18 Apr to 26 Jun 2026, 3 Oct to 27 Nov 2026.

Club Med Guilin: 30 May to 27 Nov 2026.

Club Med Beidahu: 13 Sept to 14 Nov 2025, 21 Mar to 27 Nov 2026.

Club Med Yabuli: Until 5 Dec 2025, 7 Mar to 27 Nov 2026.

Club Med Changbaishan: 14 Mar to 19 Jun 2026, 14-27 Nov 2026.